

15 February 2021

Agent reference:

Dear Sir/Madam

Important account administration and contact detail changes

We wrote to you in December and in January to let you know that we're moving our account administration services from SS&C Financial Services International Limited (SS&C) to Bank of New York Mellon (BNYM).

We are writing to you again to confirm that this move took place on 15 February 2021 as planned. We've included a reminder of some key information you need to know following the move.

Full information about all the changes, including copies of our previous correspondence, can be viewed on our website at www.invesco.co.uk (see 'Account administration and contact details changes update').

Are my clients' investments impacted?

There is no change to the way our funds are managed, our investment teams or their location.

New account number

Your agent reference remains unchanged; however, your clients now have a new 8-digit account number for **all** the accounts they hold with us. For example, if they currently hold three accounts with us, they now only have **one** account number for all these accounts.

We confirmed your clients' new account number(s) to you in a letter dated 06 January 2021 and we also wrote directly to your clients with their new account number in a letter dated 07 January 2021.

From now on, whenever you send us dealing with instructions or queries, you'll need to provide your client's new account number, the product (e.g. ISA or ICVC) and the account designation where there is one.

Our contact details

Please make sure you send any instructions and all other correspondence (including complaints) to:

Invesco Administration Centre
PO Box 586
Darlington
DL1 9BE
United Kingdom

For both dealing and general enquiries, please contact us on 0800 085 8677 or +44 (0) 203 528 4174 if you are calling from overseas. These numbers have now replaced all of our previous alternative numbers.

New application forms and updated literature

All of our application forms and other forms of instruction have been updated as a result of the move to BNYM, as well as our literature, including our ICVC Supplementary Information Document (SID), ICVC ISA Terms and Conditions and Terms of Business for Intermediaries.

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Please make sure you use our new application forms and other forms of instruction from now on as we're no longer able to accept old versions. Our updated forms and literature are available at www.invesco.co.uk

New settlement bank account

If you settle purchases of shares electronically, these payments must be made into our new bank account from now on and should be accompanied by your new account number.

Bank:	Barclays Bank
Account Name:	Invesco Fund Managers Limited
Sort Code:	20-00-00
Account Number:	03843394

EMX and Calastone users

If you use EMX or Calastone, please refer to the 'Information for users of Straight-through Processing (STP) dealing' flyer which is enclosed with this letter.

New online service

The AOLR and online valuation services have now been replaced by a new online service for agents called InvescoOnline. This new online service offers a range of services and features, a number of which were not previously available. For example:

- Agents can view valuation and transaction information for clients and head offices can view the same information for their sub-agents
- Secure messages and Web Chat services
- Customised reporting on client activity can be scheduled for an agreed frequency, for example daily or monthly

If you have used either our online valuation services or AOLR in the last twelve months and your user contact details are up to date, we have already contacted you to inform you about the registration process for InvescoOnline. If we have not been in touch and you wish to use this service, please contact us using the details provided at the bottom of this letter and we will let you know how to register.

Contact us

If you have any questions, please email us at enquiry@invesco.com or call us on 0800 085 8677 or +44 (0) 203 528 4174 if you're calling from overseas. We're here Monday to Friday, 8.30am to 6pm.

Yours faithfully



For and on behalf of Invesco Fund Managers Limited

Enclosed: 'Information for users of Straight-through Processing (STP) dealing' Flyer